



# LANGUAGE ACCESS PROGRAM

DISTRICT OF COLUMBIA OFFICE OF HUMAN RIGHTS

## Reference Guide: What are the Consultative Agencies?

### What you need to know

The Language Access Act of 2004 names the Mayor's Constituency Offices as Consultative Agencies. These agencies consist of the Office on African Affairs, the Office on Asian and Pacific Islander Affairs, and the Office on Latino Affairs, and they perform several functions:

1. Providing insight to assist with the development of Biennial Language Access Plans;
2. Furnishing demographic data on their respective communities;
3. Conducting outreach directly to limited and non-English proficient communities as well as assistance with the outreach initiatives of covered entities with major public contact;
4. Contributing language expertise in the development of quality control instruments;
5. Providing technical assistance to D.C. hiring authorities, such as the Department of Human Resources, regarding the recruitment and hiring of bilingual public contact personnel; and
6. Referring the language access concerns of their constituents to the appropriate parties, i.e., the Language Access Coordinator or Point of Contact, and ultimately, the Language Access Program Director.

Each Consultative Agency has a Language Access Liaison who is responsible for coordinating language access activities.

*Reference: District of Columbia Municipal Regulations, 4-1209.1-6.*

### Additional resources

Below are the mission statement, office hours, and contact information for each Consultative Agency.

## Mayor's Office on Latino Affairs (OLA)

**Office Hours:**

Monday to Friday 8:00 am to 6:00 pm, except District holidays

**Address:**

2000 14th St, NW, 2nd Floor  
Washington, D.C. 20009

**Phone:** (202) 671-2825

**Fax:** (202) 673-4557

**TTY:** (202) 671-2825

**Website:** <http://ola.dc.gov/>

The mission of the Office on Latino Affairs (OLA) is to improve the quality of life of the District's Latino residents by addressing a broad range of social and economic needs through strategic management of public and private partnerships, expertise on policy, community relations, civic engagement and community-based grants. Since 1976 the Mayor's Office on Latino Affairs (OLA) has served the Latino community of the District of Columbia. Working with the Mayor, the City Council, the diverse governmental agencies of the District, community organizations and the private sector, OLA serves as the community liaison informing them about the different services available in the areas of health, education and social services. OLA administers the grants assigned by the Mayor to the different community organizations, and collaborates with a wide range of D.C. government agencies to ensure the proper implementation of the D.C. Language Access Act.

## Mayor's Office on African Affairs (MOAA)

**Office Hours:**

Monday to Friday 8:30 am to 5:30 pm, except District holidays

**Address:**

2000 14th St, NW, Suite 401  
Washington, D.C. 20009

**Phone:** (202) 727-5634

**Fax:** (202) 727-2357

**TTY:** 711

**Website:** <http://oaa.dc.gov/>

MOAA was created to ensure that a full range of health, education, employment, and social services are available to the African community in the District of Columbia. MOAA's goals include:

- Capacity building through programmatic activities and outreach;
- Establish a resource center and provide technical assistance;
- Respond to recommendations and policy statement from the Commission on African Affairs;
- Support community development;
- Empower African youth and entrepreneurs through networking, seminars, informational sessions and outreach materials; and
- Encourage civic engagement and participation of the African community in District affairs.

MOAA prides itself on working with all levels of the District government, Federal government, community-based organizations, faith-based organizations, media and the private sector to ensure continuous delivery and access to pertinent information and services. MOAA organizes and facilitates programs on public safety, human rights, economic development, employment, social services, health, education, and multicultural awareness and development.

## Mayor's Office on Asian and Pacific Islander Affairs (MOAPIA)



### Office Hours:

Monday to Friday 8:30 am to 6:00 pm, except District holidays

### Address:

441 4th St, NW, Suite 721 North  
Washington, D.C. 20001

**Phone:** (202) 727-3120

**Fax:** (202) 727-9655

**TTY:** 711

**Website:** <http://apia.dc.gov/>

MOAPIA's mission is to improve the quality of life for District Asian Americans and Pacific Islanders through advocacy and engagement. MOAPIA advises the Mayor, the Council, and District agencies on the views, needs, and concerns of the AAPI community. MOAPIA provides recommendations on District programs and initiatives affecting the AAPI community, and helps coordinate programs and initiatives within the government that promote the overall welfare of the AAPI community. MOAPIA organizes and facilitates public and private programs on public safety, human rights, economic development, housing, employment, social services, public health, transportation, education, and multicultural development to ensure accessibility for the District's AAPI community. MOAPIA is the liaison between the District government and the AAPI community.