

# [Language Access Agency Directory]

This form contains a listing of each Language Access Coordinator who represents one of the thirty-nine (39) agencies presently identified by name in the DC Language Access Act of 2004 (“LAA”) and its regulations as a “covered entity with major public contact,” as well as each of the three Language Access Consultative Agencies. If you have specific questions, feedback or concerns for a particular agency regarding their implementation of the LAA and resources they have available, please feel free to contact the agency’s Coordinator. Feel free to also contact the Language Access Program at OHR if you have any questions regarding “language access” in the District of Columbia or regarding a particular District agency. The Program can be reached at (202) 727-4559.

# COVERED ENTITIES WITH MAJOR PUBLIC CONTACT

	Agency	Coordinator	Contact Information
<b>ABRA</b>	<b>Alcoholic Beverage Regulation Administration</b> Fred Moosally, <i>Director</i> <a href="mailto:fred.moosally@dc.gov">fred.moosally@dc.gov</a>	<b>Jackie Richardson</b> <i>Operations Manager</i>	2000 14 <sup>th</sup> St., NW Suite 400 South Washington, DC 20009 <a href="mailto:Jackie.Richardson2@dc.gov">Jackie.Richardson2@dc.gov</a> Office: (202) 442-4446
<b>CFSA</b>	<b>Child and Family Services Agency</b> Brenda Donald, <i>Director</i> <a href="mailto:Brenda.Donald@dc.gov">Brenda.Donald@dc.gov</a>	<b>Kwabena 'KB' Edwards</b> <i>Operations Supervisor</i>	200 I St., SE Washington, DC 20003 <a href="mailto:KwaBena.Edwards2@dc.gov">KwaBena.Edwards2@dc.gov</a> Office: 202-715-7814
<b>DBH</b>	<b>Department of Behavioral Health</b> Barbara J. Bazron, PhD, <i>Director</i> <a href="mailto:Barbara.Bazron@dc.gov">Barbara.Bazron@dc.gov</a>	<b>Dr. Mary Campbell</b> <i>Risk Manager &amp; American with Disabilities (ADA) Coordinator</i>  <b>Deborah Spencer</b> <i>Program Analyst</i>	64 NY AVE, NE (2 <sup>nd</sup> Floor) Washington, DC 20002 <a href="mailto:Mary.campbell@dc.gov">Mary.campbell@dc.gov</a> (202) 673-7690 <a href="mailto:Deborah.Spencer@dc.gov">Deborah.Spencer@dc.gov</a> 202-727-8946
<b>DCHA</b>	<b>DC Housing Authority</b> Brenda Donald, <i>Interim Executive Director</i> <a href="mailto:Brenda.Donald@dc.gov">Brenda.Donald@dc.gov</a>	<b>Cheryl Robinson</b> <i>Director of Customer Engagement</i>  <b>Carmen Rodney</b> <i>Customer Call Center Supervisor</i>	1133 N. Capitol St, NE, Suite 210 Washington, DC 20002 <a href="mailto:CRobinso@dchousing.org">CRobinso@dchousing.org</a> 202-535-1000 <a href="mailto:crodney@dchousing.org">crodney@dchousing.org</a> 202-775-6405
<b>DCHR</b>	<b>DC Human Resources</b> E. Lindsey Maxwell II, Esq., <i>Interim Director</i> <a href="mailto:lindsey.maxwell@dc.gov">lindsey.maxwell@dc.gov</a>	<b>Tannia Baqueiro</b> <i>Agency Training Coordinator</i>	1015 Half St, SE, 9 <sup>th</sup> Floor Washington, D.C. 20003 <a href="mailto:Tannia.Baqueiro@dc.gov">Tannia.Baqueiro@dc.gov</a> (202) 442-9700 (202) 442-9704
<b>OLG</b>	<b>Office of Lottery and Gaming</b> Ridgely Bennett, <i>Acting Executive Director</i> <a href="mailto:ridgely.bennett@dc.gov">ridgely.bennett@dc.gov</a>	<b>Gwen Washington</b> <i>Director, Office of Resources Management</i>	2235 Shannon Place, SE Washington, DC 20020 <a href="mailto:gwen.washington@dc.gov">gwen.washington@dc.gov</a> 202-645-8959
<b>DACL</b>	<b>Department of Aging and Community Living</b> Laura Newland, <i>Director</i> <a href="mailto:laura.newland@dc.gov">laura.newland@dc.gov</a>	<b>Brett Bennett</b> <i>Attorney Advisor</i>	500 K St. NE Washington, DC 20002 <a href="mailto:brett.bennett1@dc.gov">brett.bennett1@dc.gov</a> 202-724-5626

<b>DCPL</b>	<b>DC Public Library</b> Richard Reyes-Gavilan, <i>Director</i> <a href="mailto:Richard.Reyes-Gavilan@dc.gov">Richard.Reyes-Gavilan@dc.gov</a>	<b>Sarah Black</b> <i>Library Associate</i>	1990 K St NW Washington, DC 20006	<a href="mailto:sarah.black@dc.gov">sarah.black@dc.gov</a> (202) 727-2242
<b>DCPS</b>	<b>DC Public Schools</b> Lewis Ferebee, <i>Chancellor</i> <a href="mailto:lewis.ferebee@dc.gov">lewis.ferebee@dc.gov</a>	<b>Vicki de Javier</b> <i>Language Access Specialist</i>	4400 Iowa Ave, NW, Ste 1242 Washington, DC 20011	<a href="mailto:vicki.de-javier@k12.dc.gov">vicki.de-javier@k12.dc.gov</a> (202) 868-6508
<b>DCRA</b>	<b>Department of Consumer and Regulatory Affairs</b> Ernest Chrappah, <i>Director</i> <a href="mailto:Ernest.chrappah@dc.gov">Ernest.chrappah@dc.gov</a>	<b>Cecilia Arce</b> <i>Customer Service/Language Access Coordinator</i>	1100 4 <sup>th</sup> St. SW Washington, DC 20024	<a href="mailto:cecilia.arce@dc.gov">cecilia.arce@dc.gov</a> (202) 442-8799
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<b>DOEE</b>	<b>Department of Environment and Energy</b> Tom Wells, <i>Director</i> <a href="mailto:tommy.wells@dc.gov">tommy.wells@dc.gov</a>	<b>Cheryl Randall-Thomas</b> <i>Customer Service Coordinator</i>  <b>Jean Mitchell</b> <i>Deputy Director</i> <i>Operations Services Administration</i>	1200 First St. NE Washington, DC 20002	<a href="mailto:cheryl.randall-thomas@dc.gov">cheryl.randall-thomas@dc.gov</a> (202) 654-6016 <a href="mailto:Jean.mitchell2@dc.gov">Jean.mitchell2@dc.gov</a>
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<b>DHCD</b>	<b>Department of Housing and Community Development</b> Drew Hubbard, <i>Interim Director</i> <a href="mailto:Drew.Hubbard@dc.gov">Drew.Hubbard@dc.gov</a>	<b>Lesley M. Edmond, CPM</b> <i>Housing Compliance Officer</i>	1800 MLK, Jr. Ave. SE Suite 253 Washington, DC 20020	<a href="mailto:Lesley.edmond@dc.gov">Lesley.edmond@dc.gov</a> 202-442-7182 202-279-0392 202-615-5884
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<b>OHR</b>	<p><b>Office of Human Rights</b> Hnin Khaing, <i>Interim Director</i> <a href="mailto:hnin.khaing@dc.gov">hnin.khaing@dc.gov</a></p>	<p><b>Priscilla Mendizábal</b> <i>Program Analyst</i></p> <p><b>Rosa Carrillo</b> <i>Language Access Director</i></p>	<p>441 4<sup>th</sup> St. NW Suite 570 North Washington, DC 20001</p> <p><a href="mailto:priscilla.mendizabal@dc.gov">priscilla.mendizabal@dc.gov</a></p> <p><a href="mailto:Rosa.carrillo3@dc.gov">Rosa.carrillo3@dc.gov</a> (202) 727-3942</p>
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<b>OPC</b>	<p><b>Office of the People’s Counsel</b> Sandra Mattavous-Frye, <i>People’s Counsel</i> <a href="mailto:smfrye@opc-dc.gov">smfrye@opc-dc.gov</a></p>	<p><b>Sylvia Garrick, MS</b> <i>Consumer Outreach Specialist (Hispanic Coordinator)</i></p>	<p>1133 15<sup>th</sup> St. NW Suite 500 Washington, DC 20005</p> <p><a href="mailto:sgarrick@opc-dc.gov">sgarrick@opc-dc.gov</a> 202-727-3071</p>
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<b>OTA</b>	<p><b>Office of the Tenant Advocate</b> Johanna Shreve, <i>Director</i> <a href="mailto:johanna.shreve@dc.gov">johanna.shreve@dc.gov</a></p>	<p><b>Manuel Bolanos</b> <i>Case Management Specialist</i></p>	<p>2000 14th St, NW Ste., 300N Washington, DC 20009</p> <p><a href="mailto:manuel.bolanos2@dc.gov">manuel.bolanos2@dc.gov</a> (202) 719-6560</p>
<b>OTR</b>	<p><b>Office of Tax and Revenue</b> Fitzroy Lee, <i>Chief Financial Officer</i> <a href="mailto:fitzroy.lee@dc.gov">fitzroy.lee@dc.gov</a></p>	<p><b>Crystal Doolittle</b> <i>Supervisory Customer Service Specialist</i></p>	<p>1101 4<sup>th</sup> St. SW Washington, DC 20024</p> <p><a href="mailto:crystal.doolittle@dc.gov">crystal.doolittle@dc.gov</a> (202) 442-6788</p>
<b>OUC</b>	<p><b>Office of Unified Communications</b> Cleo Subido, <i>Interim Director</i> <a href="mailto:cleo.subido@dc.gov">cleo.subido@dc.gov</a></p>	<p><b>Wanda Gattison</b> <i>Public Affairs Specialist</i></p>	<p>2720 MLK, Jr. Ave. SE Washington, DC 20032</p> <p><a href="mailto:Wanda.gattison@dc.gov">Wanda.gattison@dc.gov</a> (202) 730-0503</p>
<b>OZ</b>	<p><b>Office of Zoning</b> Sara Bardin, <i>Director</i> <a href="mailto:sara.bardin@dc.gov">sara.bardin@dc.gov</a></p>	<p><b>Mercedes Frazier</b> <i>Contact Representative</i></p>	<p>441 4<sup>th</sup> Street, NW (2<sup>nd</sup> Floor) 200 South Washington, DC 20001</p> <p><a href="mailto:mercedes.frazier@dc.gov">mercedes.frazier@dc.gov</a> 202-727-6311</p>

# LANGUAGE ACCESS CONSULTATIVE AGENCIES

	Agency	Coordinator	Contact Information
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<b>MOAPIA</b>	<b>Office on Asian and Pacific Islander Affairs</b> Ben DeGuzman, <i>Director</i>	<b>Sara Park</b> <i>Language Access Coordinator</i>	441 4 <sup>th</sup> St. NW Suite 721 North Washington, DC 20001 <a href="mailto:sara.park@dc.gov">sara.park@dc.gov</a> 202-836-1125
<b>MOLA</b>	<b>Office on Latino Affairs</b> Eduardo Perdomo, <i>Interim Director</i>	<b>Ronal Avila</b> <i>Language Access Coordinator</i>	2000 14th St. NW Suite 206 Washington, DC 20009 <a href="mailto:Ronald.Avila@dc.gov">Ronald.Avila@dc.gov</a> (202) 671-3005