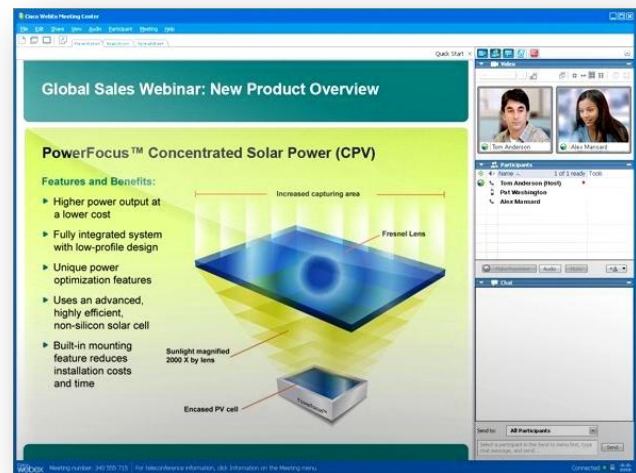# Web Conferencing

The DC-Net Web Conferencing solutions give you the power to conduct live online meetings, presentations, and interactive training sessions. Take advantage of integrated voice and video, and access meetings via PC or Mac and iPhone, Blackberry, or other mobile devices. DC-Net Web Conferencing is a managed service; it features Cisco-based 24/7 technical support and online training in your monthly service.

Benefits

- **Online meetings** – Put an end to frustrating conference calls and back-and-forth emails. Accomplish more in less time.

- **Presentations** – Make sales presentations, demonstrate applications, and even review contracts online.

- **Live interactive training** – Train customers, partners, and employees anywhere in the world. Record for on-demand training, too.

Document sharing and video support are standard features

- **Large online events** – Get your message out to more people faster; perfect for targeted webinars, online press briefings, any type of communications.

- **IT helpdesk support** – Support distributed users from any location. Remotely control desktops to see and fix issues in real time.

- **Customer support** – Troubleshoot and resolve remote customer problems as if you were on site.

Key Features

- **Select the solution** that meets your needs: up to 25 or 200 participants at a time.
- **Share** documents, presentations, and applications, including Flash™ animations, audio, and video.

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- Meet from your PC or **Mac**—even your iPhone, Blackberry, or any other WiFi or 3G-enabled **mobile device!**
- Use **integrated voice conferencing**— join by phone or computer (VoIP).*
- **Schedule** meetings yourself (Outlook integration).
- Access **unlimited online meetings** on-net via DC-Net, off-net over the Internet.
- Access meetings in **one-click from your taskbar**, as well as popular desktop, scheduling, and IM applications.
- **Record meetings** for those who missed the session—or new audiences.
- Deliver **rich multimedia** (streaming video and up to six webcams).
- Count on **exceptional reliability and secure communications**.
- Get 24/7 dedicated **support** – (866) 229-3239
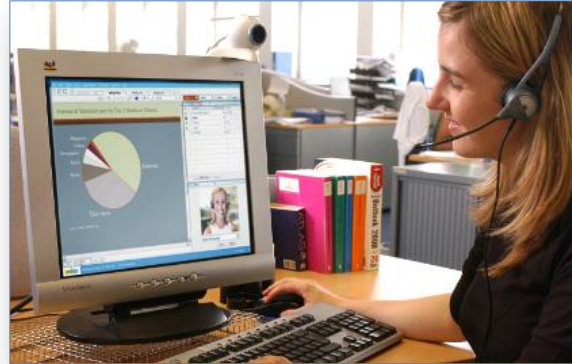
*Audio charges at 6.5 cents per minute for toll and toll-free; 2 cents per minute for VoIP.

Options

DC-Net Web Conferencing is available in two solutions:

- **200 User** – For up to 200 users, set up meeting using WebEx Enterprise Edition's Event Center, Meeting Center, Support Center, or Training Center meeting types.
- **25 User** – For up to 25 users, set up meetings using WebEx Meeting Center.

Get Started

For more information about DC-Net Web Conferencing, see the following links:

- Meeting Center quick tour
- Online training
- Online documentation

For pricing and additional product information, contact DC-Net Customer Care at 202-715-3801.
Visit DC-Net online at: www.dcnet.dc.gov

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