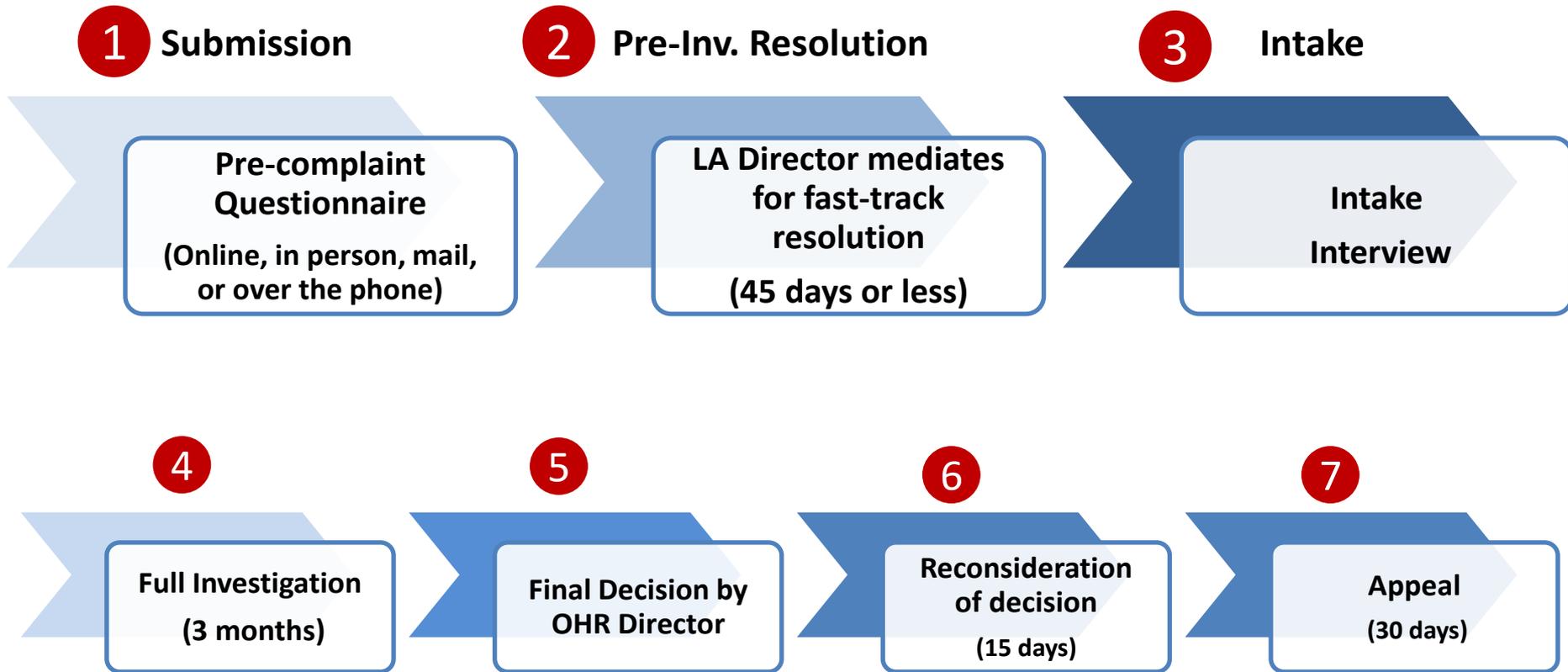


# DC Language Access Complaint Process



**Any agency found in non-compliance must work with the Language Access Director to develop and implement corrective actions.**